

Mediation of consumer disputes : In accordance with the provisions of the Consumer Code concerning « the process of mediation of consumer disputes », the customer has the right to

Use the mediation service offered by Camping le Randonneur free of charge. The « consumer law » mediator thus propose dis CM2C.

The mediation mechanism can be reached by :

Electronically : contact@cm2c.net – www.cm2c.net

Or by phone : 01.89.47.00.14

Or by post : CM2C- Centre de la Médiation de la Consommation de Conciliateurs de Justice –

49 rue de Ponthieu – 75008 Paris